

women's health *australia*



the australian longitudinal
study on women's health

Participant Tracking



THE UNIVERSITY
OF QUEENSLAND
AUSTRALIA



THE UNIVERSITY OF
NEWCASTLE
AUSTRALIA



Participant Tracking

- Participants enter tracking when one of their contact details is no longer current
 - Eg We receive Return to Sender mail.
- Current methods to find participants include:
 - Using other contact details
 - Secondary contacts
 - Electoral Roll
 - White pages online
 - Mailouts via Medicare





Participant Tracking

- Prior to November 2010 tracking was recorded on a mixture of electronic and paper mediums.
- The existing database structure that was being used only catered for a limited number of entries per participant.



Participant Tracking – Events

<u>Type</u>	<u>Method</u>	<u>Outcomes</u>	<u>Actions</u>
Incoming	Phone	Contact with Participant	Participant Found
Outgoing	Email	New Details Found	Deceased
Search	SMS	Disconnected	Withdrawn
	Facebook	Not Found	Overseas
	Mail	Waiting for response	Continue Tracking
	Medicare		Participant Lost
	White Pages		
	Electoral Roll		

Each event includes one entry from each column.

NB: Not all Outcomes and Actions lists are listed above.



Benefits

- Saves printing and storage costs
- Provides a “one stop shop” for all tracking and tracking related activities
- Provides greater scope for statistics on tracking. Examples include:
 - number of times participants are searched for
 - number of times we attempted to make contact
 - identifying the most effective search method
- Greater integration with existing system and flow on effects from other events
 - Eg Change of address, phone or name notifications

